

REGISTRATION

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Welcome to Self-Registration  
Getting your online banking account set up is quick and easy. We'll take you through the process step by step.

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[LET'S GET STARTED!](#)

[Back to Sign In](#)

GENERAL

Enter personal information :

PERSONAL INFORMATION

<input type="text"/>	REQUIRED	MIDDLE NAME	REQUIRED	LAST NAME	REQUIRED
DATE OF BIRTH	REQUIRED	SSN / TAX ID	REQUIRED		

CONTACT INFORMATION

ADDRESS	REQUIRED	ADDRESS LINE 2			
CITY	REQUIRED	STATE	REQUIRED →	ZIP	REQUIRED
PHONE NUMBER	REQUIRED	EMAIL ADDRESS	REQUIRED		

STEP 1 OF 4

CONTINUE →

You will be asked questions from your credit history to verify your identity. If you do not have credit history or cannot answer the verification questions, call the bank for enrollment assistance.

**VERIFICATION QUESTIONS** ✕

**Question 1**

ACCORDING TO YOUR CREDIT PROFILE, YOU MAY HAVE OPENED AN AUTO LOAN IN OR AROUND FEBRUARY 2000. PLEASE SELECT THE LENDER FOR THIS ACCOUNT. IF YOU DO NOT HAVE SUCH AN AUTO LOAN, SELECT 'NONE OF THE ABOVE/DOES NOT APPLY'.

- HSBC BANK USA
- GE CAPITAL
- MITSUBISHI MOTOR CREDIT
- TRANSAMERICA
- NONE OF THE ABOVE/DOES NOT APPLY

**Question 2**

WHICH OF THE FOLLOWING IS A LICENSE PLATE NUMBER THAT IS ASSOCIATED WITH AN AUTOMOBILE REGISTERED IN YOUR NAME? IF THERE IS NOT A MATCHED LICENSE PLATE, PLEASE SELECT 'NONE OF THE ABOVE'.

- 
- 
- 
- 
- NONE OF THE ABOVE

**Question 3**

ACCORDING TO YOUR CREDIT PROFILE, YOU MAY HAVE OPENED A MORTGAGE LOAN IN OR AROUND JANUARY 2000. PLEASE SELECT THE LENDER TO WHOM YOU CURRENTLY MAKE YOUR MORTGAGE PAYMENTS. IF YOU DO NOT HAVE A MORTGAGE, SELECT 'NONE OF THE ABOVE/DOES NOT APPLY'.

- MERCANTILE BANK
- TD BANK
- HUNTINGTON BANK
- KENT BANK
- NONE OF THE ABOVE/DOES NOT APPLY

**Question 4**

PLEASE SELECT THE STATE THAT ISSUED YOUR SOCIAL SECURITY NUMBER.

- 
- 
- 
- 
- NONE OF THE ABOVE

STEP 2 OF 4CONTINUE →

**ACCOUNT INFORMATION** ✕

**Create your online banking username and password**

Choose an account name and password:

REQUIRED

REQUIRED

Must have at least 8 characters including a number, an upper case letter, a lower case letter, and a special character

REQUIRED

(308) 537-2145

IF YOU INTEND TO UTILIZE THE TEXT MESSAGING OPTION, SEND **HELP TO 662265** FOR HELP, SEND **STOP TO 662265** TO CANCEL. MESSAGE AND DATA RATES MAY APPLY. THE NUMBER OF MESSAGES YOU MAY RECEIVE DEPENDS ON YOUR ACCOUNT SETTINGS.

If you provide your mobile number you'll need to accept the terms/ conditions to receive text alerts (next screen).

STEP 3 OF 4CONTINUE →

TERMS

Choose an account name and password:

USERNAME  
flatwatercustomer

Must have at least 8 characters including a number, an letter, and a special character

PASSWORD  
●●●●●●●●

MOBILE NUMBER  
308-537-7181

IF YOU INTEND TO UTILIZE THE TEXT MESSAGING OPTION, SE STOP TO 662265 TO CANCEL. MESSAGE AND DATA RATES MA MESSAGES YOU MAY RECEIVE DEPENDS ON YOUR ACCOUNT S

STEP 3 OF 4

ACCEPT TERMS

CONTINUE →

FLATWATER BANK

Terms and Conditions

Text Message Banking Services Terms and Conditions

Thank you for using Text Message Banking Services, hosted and powered by CSI. **Message and Data Rates May Apply to use this service.** For help, text "HELP" to **662265**. **To cancel your text message banking service, send a text "STOP" to 662265 at any time**. You can also cancel the service by logging into Online banking, going to the Mobile tab, and deactivating the service. In case of questions please contact customer service at [gsb@gothenburgstatebank.com](mailto:gsb@gothenburgstatebank.com) or call 308-537-7181.

Privacy Policy: This service is provided under the terms of the privacy policy provided by Gothenburg State Bank.

Establish security questions for your online banking account:

QUESTION 1

IN WHAT CITY DID YOU MEET YOUR SPOUSE/SIGNIFICANT OTHER?

REQUIRED

Change question >

QUESTION 2

Click to choose question >

QUESTION 3

Click to choose question >

STEP 4 OF 4


CONTINUE →

[Verify your email address](#)

Choose "Login Options", Select PIN Login. Choose "Change PIN" and then you will need to input

EMAIL VERIFICATION ✕

Please Verify Your Email Address



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**VERIFY**

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UPDATE EMAIL ADDRESS

Yes Not for this site ✕

Set-up account authentication. This process has you set-up a phone number to use to verify your identity when logging in on a new device.

ose "Login Options", Select PIN Login. Choose "Change PIN" and then you will need

### AUTHENTICATION SETUP



Passwords are becoming increasingly easy to compromise. They can often be stolen, guessed, and hacked. Our new enhanced authentication improves the security of your online accounts by using your phone to verify your identity. This prevents anyone but you from accessing your accounts, even if they know your password.

You'll enter your username as usual, then use your mobile device to verify that it's you before entering your password.

**LET'S GET STARTED →**

ose "Login Options", Select PIN Login. Choose "Change PIN" and then you will n

## DEVICE SETUP

COUNTRY  
United States →

PHONE NUMBER REQUIRED

NICKNAME REQUIRED

YOUR DEVICE'S NICKNAME IS HOW IT WILL BE REFERENCED WHEN SIGNING IN LATER OR EDITING DEVICE SETTINGS.

### SELECT YOUR DEVICE

(Android)

(Apple)

(Windows)

(Blackberry)



CAN YOUR DEVICE RECEIVE A TEXT MESSAGE?



[USE OTHER MOBILE DEVICE OR LANDLINE](#)

Choose "Login Options", Select PIN Login. Choose "Change PIN" and then you will ne

## DEVICE SETUP

COUNTRY  
United States →

PHONE NUMBER  
(402) xxx-8xxxx

NICKNAME  
enter nickname

YOUR DEVICE'S NICKNAME IS HOW IT WILL BE REFERENCED WHEN SIGNING IN LATER OR EDITING DEVICE SETTINGS.

### SELECT YOUR DEVICE



CAN YOUR DEVICE RECEIVE A TEXT MESSAGE?



### VERIFY DEVICE

WE NEED TO VERIFY THE SETUP OF YOUR DEVICE. WE CAN CALL OR TEXT A VERIFICATION CODE TO USE ON THE NEXT STEP

TEXT ME


CALL ME

USE OTHER MOBILE DEVICE OR LANDLINE

e "Login Options", Select PIN Login. Choose "Change PIN" and then you will n

## VERIFY DEVICE

PHONE NUMBER

 +1 XXX-XXX-XXXX

NICKNAME

enter nickname

TEXT MESSAGE ON

Yes

DEVICE SELECTED

iOS

ENTER THE VERIFICATION CODE THAT YOU RECEIVED BELOW:

REQUIRED

VERIFICATION CODE

DIDN'T GET A MESSAGE? [RESEND VERIFICATION CODE](#)

ENTER THE WRONG PHONE NUMBER? [START THE PROCESS OVER](#)

VERIFY DEVICE →



Choose to use DUO or Skip

Choose "Login Options", Select PIN Login. Choose "Change PIN" and then you will need to install Duo Mobile.

**INSTALL DUO MOBILE** ✕

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

**WHY USE DUO MOBILE?**

- It's fast & easy – one click Approval/Denial
- Works in any country
- Doesn't require cell service

**INSTALL THE APP**

Select "User Duo Mobile" and receive two text messages:

1. THE FIRST MESSAGE WILL CONTAIN A LINK TO INSTALL THE DUO MOBILE APP. PLEASE CLICK THE LINK TO INSTALL THE APP.
2. THE SECOND MESSAGE WILL CONTAIN A LINK TO ACTIVATE YOUR ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

**USE DUO MOBILE**

**SKIP THIS STEP →**

Select, "Security" then choose "Login Options", Select PIN Login. Choose "Change PIN" and then you will need to input your current

**INSTALL DUO MOBILE** [X]

Duo Mobile is an application that runs on your phone and helps you authenticate. Without it you'll still be able to log in using a phone call or text message, but we strongly recommend that you use Duo Mobile to authenticate quickly and easily.

**SKIP DUO MOBILE INSTALL?**  
Are you sure you do not want to set up the mobile application for two-step verification?

**SKIP DUO MOBILE** **CANCEL**

ACCOUNT. PLEASE CLICK THE LINK TO ACTIVATE YOUR ACCOUNT IN THE DUO MOBILE APP.

**USE DUO MOBILE**

**SKIP THIS STEP →**

Yes Not for this site [X]

Set-up is complete. Login and start using Online Banking!

en choose "Login Options", Select PIN Login. Choose "Change PIN" and then you will need to i



## DEVICE SETUP COMPLETE



Congratulations! You have finished the enrollment process.  
Now let's set up some notifications to help keep you up on top  
of your accounts and money.

You can also add another device at this time.

**ADD ANOTHER DEVICE**

**COMPLETE SETUP**